



SynerTel

3450 Third Street, Suite 2B
San Francisco, CA 94124
415 746 1801 sales@synertel.com

Lonely Planet, a division of BBC Worldwide, provides top quality travel advice and services around the globe.

When unidentified visitors began roaming the halls, and equipment and employee property began taking its own trips



out of Lonely Planet's Oakland US headquarters, IT manager Sean Brandt turned to Synertel for assistance.

Sean had already entrusted Synertel with the upgrade of Lonely Planet's aging phone infrastructure – after a vendor evaluation process that lasted over 2 years. He knew Synertel could handle Lonely Planet's access control needs.

Lonely Planet was moving from an 'open door' policy to one where corridor doors would be secured at all times. Employees would carry RFID-encoded badges to gain access – and every access would be logged.

But LP was concerned that staff might sometimes forget their badges – and still need to get in using an ATM-like code. A 3rd requirement was that visitors be able to call any internal phone from the hallway to announce their arrival – and have the employee unlock the door from her phone without having to go to the lobby.

SynerTel designed a **multi-mode access control system** securing all suite doors to allow entry by badges, personal secret PIN code, or "come-on-in" authorization from an employee. A log is retained of each door opened – and who opened it.

Lonely Planet's employees now feel safe and secure in their office, property is well protected, and visitors can easily reach staff when they arrive.

Call Synertel today to discuss how access control can improve security and employee safety at your facility! 415 746-1801 or sales@synertel.com.