



SynerTel

3450 Third Street, Suite 2B

San Francisco, CA 94124

415 746 1801 sales@synertel.com

Durham School Services began in 1917, with 3 buses in the San Gabriel Valley. Durham focused on safe transportation for special education students. Today, Durham operates over 12,500 vehicles for over 300 districts in 29 states.



**DURHAM
SCHOOL SERVICES**

In 2004, Durham asked Synertel to help with a malfunctioning phone system in Oakland. Within a few months, Durham realized that Synertel could support and manage telephony at its growing universe of sites across the US. Soon, Synertel was

- Maintaining a wide variety of legacy phone systems for Durham
- Planning and executing new site turn-ups, which often involved renovation of an existing, operating facility – and sometimes the construction of a new one.
- Auditing carrier service costs and providing more reliable and cost effective voice, fax, VPN, and Internet connectivity nation-wide.
- Setting standards for equipment, cabling, documentation, and project management which resulted in significant cost savings, risk reduction, and efficiency gains.

When Durham decided to relocate its corporate HQ from Austin, TX to Chicago, IL, its parent company engaged consultants to recommend a new telephone system for HQ. After 5 months of consultant study with no recommendation (and only 3 weeks to go before the move), Durham tapped Synertel. Could we equip a 100 person office and guarantee them it would be working and online in 3 weeks? *We could, and we did!*

Subsequently, Durham faced an international merger, and needed video conferencing implemented in its Chicago HQ.

Synertel was again chosen – and the video conferencing and collaboration system continues to save huge amounts of travel time and costs for Durham.

Call today to learn what we can do for your organization! 415 746-1801 or sales@synertel.com.

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