



March 10, 2011

RE: Great Job!

Dear Ben, Katie and Vincent and the whole Synertel team:

I wanted to let you know how happy we are with Synertel and the whole experience. The moment I called when my old system went down you were right there to get phones up and running that day. And then patiently helped me (a very un-technical phone person) get a whole new system installed and up and running in just a few weeks.

Everyone is thrilled, and I have heard nothing but great things from them about the phones. Katie was great with designing the system and always right there to respond and we could not have had a more awesome engineer than Vincent. He is clearly great at his job, very professional and made the installation go so smooth and easy, it was amazing.

You clearly have a great team there and I am very pleased we will continue to be a part of that.

Thank you again for making this transition not just easy, but really great!

Sincerely,

Christine Lynch  
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