San Francisco
Veterinary Specialists

4/13/2009

Ben Stiegler
SYNERTEL – Converged Communications Solutions
3450 3rd St., Ste. 2B
San Francisco, CA 94124

RE: Endorsement of SYNERTEL

Dear Ben,

It has been an absolute pleasure doing business with you and Synertel.

Our new call center and silent alpha pagers have improved our ability to handle routine and emergency calls promptly while reducing stress among our staff and the noise level in our hospital. Additionally, you saved us money over what we thought we needed to spend.

Compared to the vendor we were using for the last 5 years, we have found Synertel's ability to visualize changes that would improve our ability to serve our patients, and to deliver and support those improvements unparalleled.

"It has been an absolute pleasure doing business with you and Synertel.

Our 100 employee veterinary hospital is a more efficient and professional operation as a result of Synertel's contributions!

Sincerely,

Carl Ware
Hospital Director
(415) 644-4332
cware@sfvs.net