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REPLY TO:
 X OAKLAND
 SANTA ROSA

June 24, 2005

Ben Stiegler
SYNERTEL
3450 3rd Street, Suite B
San Francisco CA 94124

Re: Installation of new phone system

Dear Mr. Stiegler:

I apologize for taking so long to thank you, but the new phone system you installed in our law firm was up and running so quickly and smoothly, I hardly realized we had just undergone a major change.

There was only a half an hour of "down time," during which the staff was trained on the specifics of the new system. Your technicians and trainer worked quickly and effectively, with a minimum of disturbance to our business. For a busy law firm that depends heavily on a working phone system, this means a lot.

The new phone system is a huge improvement over the last one, and from the beginning of our discussions, to the final installation, the transition went off without a hitch.

I highly recommend your company and thank you again for a job well done.

Very truly yours,

COLLINS, TOSCHI & DOYLE



Adina Sara
Office Manager