



THE CITY OF
NOVATO
CALIFORNIA

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Mayor
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Pat Eklund
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Judy Arnold
Carole Dillon-Knutson
Jim Leland

City Manager
Daniel E. Keen

December 12, 2006

Ben Stiegler
Synertel
3450 Third St.
San Francisco, CA 94124

Dear Ben:

As we mark the two year anniversary of our relationship with Synertel, I wanted to take a moment to thank you for the excellent work your company has done for the City of Novato. Starting with the upgrade of the Toshiba system we inherited when we moved to 75 Rowland Way, you have consistently provided first-rate engineering consultation and excellent support for the system. More recently, Synertel was instrumental in the successful expansion of the system to the City's various satellite locations and in coordinating the wide area network project. These were significant projects that were handled with great skill and efficiency by your company.

We have increasingly come to rely on Synertel's telecommunications expertise. I look forward to not only continuing our relationship with Synertel, but expanding your role in building and supporting our telecommunications and network infrastructure.

Sincerely,

Dan Weakley
Human Resources Manager